RESET HP TO FACTORY SETTINGS / PASSWORD



Turn device off

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- Turn on and watch screen and when it displays the HP logo and 1/8 tap the logo to enter the preboot menu 135723.jp

Once in the pre-boot menu – Scroll to "Administrator" Press "Ok" Scroll down to ""Partial Clean" Select "Ok"



It will take just a second for the process......

- Then select the back arrow to "continue" then Ok to continue botting process to the ready screen where the Time zone and time will need to be manually entered.

My Cell # 214 769-6501

Thanks Oscar Solis



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